## **5M HD IP** Fixed Bullet Camera

### User's Manual\_Menu Part G Ver. 1.2 / 2021.01

Before installing and using the camera, please read this manual carefully. Be sure to keep it handy for future reference.

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### WEB VIEWER SCREEN

11 Basic Screen

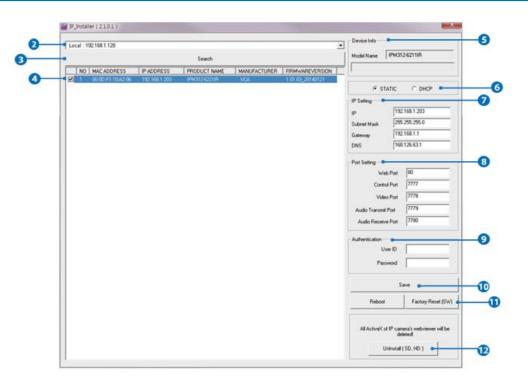
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### Network Setup -IP Installer



#### 1. Run IP Installer

- Run the IP installer.
- 2 Click on Network Adaptor selection Menu (NIC) after run this program.
- 3 Select a network which a camera is connected then click on a 'Search' button. (Takes about 5 sec.)
- 4 Select a camera to set.
- 5 The information of the selected camera will be shown at Device Info.
- 6 Select the network type.
  - 1 The default network type of the camera is STATIC.
  - When set to DHCP, if you have a DHCP server, it will automatically set the Camera IP.
  - When set to DHCP, if you have do not have a DHCP server, Camera IP is set to 192.168.xxx.xxx after one minute.
- Convert the devide's MAC address to the IP address.

```
MAC address = 00-13-23-01-14-B1

IP address = 192.168.20.177
```

1) Covert the last two sets of hexadecimal number to decimal number.

Input IP setting information when the network type is set to STATIC.

- 1 Default TCP/IP information
- IP: 192.168.xxx.xxx
- Subnet Mask: 255.255.0.0
- Gateway: 192.168.0.1
- DNS : 168.126.63.1

- B Change the port as necessary when the network type is set to STATIC.
  - A 'Port Forwarding' has to be set for external access to the camera.
  - Refer to the manual of the network hub for 'Port Forwarding' settings.
  - An additional change of HTTPS, RTSP port can be done at Web Viewer >Setup page.
- 9 Input ID and PW of the camera for authentication.
  - Make sure to change the ID and PW for security reason.
  - Go to "Web viewer>Setup>System>Users Management" for ID and PW change.
  - The ID and PW will be set to default value when 'factory reset' the camera.

1 Default ID / PW : root / pass

- 10 Make sure to click on 'Save' button to save changed values.
  - An "Apply" message will be popped-up when the settings are applied normally, or an error message will be popped-up when failed.
- To reboot or reset (except network setting) the camera.
   Select a camera (multiple camera can be selected) >
   Input ID and PW > Click on Reboot or Factory Reset button.
- Able to delete an Active-X which is installed when accessing to Web Viewer.
  - You don't need the function because this camera use the VLC plug-in instead of the Active-X.

### Please follow the steps below to complete the initial setup of the network function.

- 1 Please do not power on the IP Camera until instructed.
- Temporarily disable any proxy servers configured in internet Explorer.
- If connecting the IP Camera directly to a modem, power down and reset the modem. Leave the modem powered down until configurations are finalized with the IP Camera and the IP Camera has been correctly connected to the modem.
- 1 Connect the IP Camera and PC to the configured network.
- Open the IP Installer on a PC, then search for the IP camera.
  - () The default network type of the camera is STATIC.
  - When set to DHCP, if you have a DHCP server, it will automatically set the Camera IP.
  - When set to DHCP, if you have do not have a DHCP server, Camera IP is set to 192.168.xxx.xxx after one minute.
- If multiple numbers of camera are connected it should be distinguished by the mac address of the Camera.
- 4 Click the Camera IP, and connect to the WEB PAGE.
- 5 Default ID/Password to access IP Camera are both the word: root / pass.
- 6 Familiarize yourself with the Viewer Interface Screen.
- Please install VLC to display live video.
- 8 The IP setting can be set to 'STATIC' at IP Installer or web viewer followed by Setup -> Network -> Network Settings
- If the IP Camera is connected to a network which utilizes a router, you must have Port Forwarding configured on your personal router to forward all ports to the IP address you have assigned the IP Camera.
- After configuring Port Forwarding on your router (if necessary), you may access your IP Camera on your local network by opening Internet Explorer and specifying the IP address and Web Port that you have assigned to the IP Camera.
  - **()** Example: http://192.168.0.200:8888
  - If you leave your Web Port set to 80, you don't need to specify the port in the Address Bar to access to your IP Camera.

- 1 Access your IP Camera via the Internet :
- If you use a static IP address assigned by your ISP 1) Open Internet Explorer.
  - 2) Type the IP of the IP Camera.
  - 3) If you use a router, type the routers' static IP and the web port number of the IP Camera.
- If you have a dynamic address provided by your ISP 1) Open Internet Explorer and visit the DDNS website.
  - 2) Register the IP Camera.
  - 3) Reboot the IP Camera.
  - 4) Give the DDNS server 10 minutes to locate your IP Camera's IP information.
  - 5) Click the refresh button in the Internet Explore.
  - 6) After your camera is connected, select your camera.

### Network Setup -DDNS Registration

If you have DYNAMIC IP service from your Internet Service Provider (ISP), you can't tell the current IP address of the IP Camera. To solve this problem, you have to register to our DDNS service.

At first, you have to check if you are using dynamic addressing. If so, register your IP Video Server on our DDNS website before you configure, setup, or install the IP Camera.

Even though your IP is not dynamic, you will get benefit if you register to DDNS. In this case, just remember 'hostname.dyndns. com/gate1' instead of complicated series of numbers like http://201.23.4.76:8078.

### For more details, contact our Support Center.

 To use a public DDNS called 'dyndns' or 'no-ip', refer to the detail information on how to use the service. (Visit the web site : http://www.dyndns.com or http://www.no-ip.com)

### Network Setup -Guide to Network Environment

Please configure the IP Camera at the installation site. You must determine your network scenario in order to configure the IP Camera with the proper TCP/IP settings. This tutorial will guide you through the process. Before actually configuring the IP Camera, determine settings to be applied. Record those settings to be used to configure your IP Camera for reference.

When configuring your IP Camera, treat the IP Camera as another PC on your network. You will assign it several addresses and other TCP/IP properties to match your current network.

This step-by-step tutorial will teach what IP addresses and network configurations should be assigned based on the network scenario.

 Before you begin, locate any information and settings received from your Internet Service Provider (ISP).
 You may need to refer to these IP addresses at a later time during the configuration.

Current TCP/IP Settings				
IP Address				
Subnet Mask				
Default Gateway				
Primary DNS Server				
Secondary DNS Server (Option)				

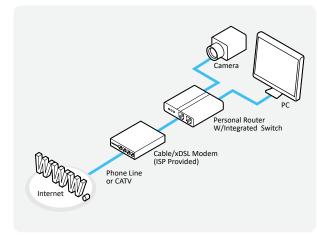
Static 
Dynamic

- If you were not given any IP addresses or the ISP was responsible for the setup and installation of your Internet connection, go to step 2.
- If you are not using a router on your network, your 'Current TCP/IP Settings' (from the previous section) and 'Assigned IP Addresses from My ISP' will be exactly the same.
- 2 You must determine whether the IP address is STATIC or DYNAMIC. At this moment, you are only concerned about the ISP. Did they provide you with a STATIC or DYNAMIC address? If you are unsure, contact your ISP.
- 3 Configure your IP Camera's TCP/IP settings for network connectivity by selecting Setup from the main interface and selecting TCP/IP located on the left of the Setup screen.

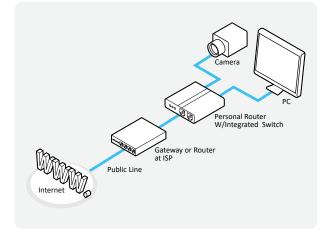
- If prompted for ID and Password, use ' ' for both entries. The default web port number is 80. If port 80 is blocked by the ISP, a value between 1025 ~ 60000 should be used. If TCP port 80 is blocked, consult the ISP.
- S The following descriptions are several basic network scenarios. Determine which scenario describes your network. If your network does not match one of the scenarios below and you are unsure how to setup your IP Camera, contact your network administrator and then call our Support Center.
  - You cannot control the rectangular gray areas and only the ISP has access to the devices.

### Case A:

### Dynamic IP + Personal Router [Most SOHO]



### Case B: Static(Fixed) IP + Personal Router [Efficient]



## Configure your IP Camera's TCP/IP properties as follows :

- Network Type : STATIC (even though you have Dynamic IP from your ISP, use STATIC on the IP Camera)
- Internet Address : A private IP address such as 192.168.0.200 (Example)
  - You need to assign an IP address to the IP Camera just as you do with PC.
  - The IP address you assign must be unique to your network and match your network as well.
     For information on how to choose a unique IP and match your network, read the FAQ.
  - The IP address you assign must be a private IP. For information on how to choose a private IP please, read the FAQ.

**3** Subnet Mask : 255.255.255.0 (Example)

- You must use the same subnet mask as the one you noted under 'Current TCP/IP Settings'.
- 4 Default Gateway : 192.168.0.1 (Example)
  - This IP address must be the IP address of your router. (private or LAN side)
  - Use the same Default Gateway you noted under 'Current TCP/IP Settings'.
- S Preferred DNS Server : Use the 1st DNS Server from 'Assigned IP Address from My ISP'.
  - If you did not receive any IP addresses from your ISP, contact the ISP and acquire the IP address of their DNS server.

6 DDNS Server : Use the DDNS server.

This is the same site you will register later to accommodate dynamic IP from your ISP.

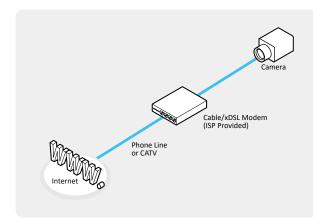
#### 7 Web Port : 8888

- Do not use the default port 80 as this number must be changed.
- () You may select any number between 1025 ~ 60000.

## Network Setup -Setup Case C, D

### Case C: Static(Fixed) IP

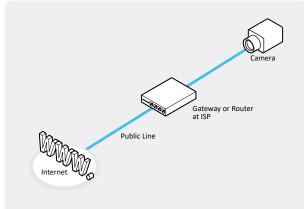
[Dedicated line directly to the IP Camera]



# Configure your IP Camera's TCP/IP properties as follows :

- 1 Network Type : STATIC
- Internet Address : A static IP address received from your ISP such as 24.107.88.125 (Example)
  - You need to assign an IP address to the IP Camera just as you do with PC.
- 3 Subnet Mask : Subnet mask assigned from your ISP such as 255.255.255.240 (Example)
- 4 Default Gateway : 24.107.88.113 (Example)
  - Use the assigned default gateway from your ISP.
- Preferred DNS Server : Use the 1st DNS Server from 'Assigned IP Address from My ISP'
  - If you have not received any IP addresses from your ISP, contact them to acquire the IP address of their DNS server.
- 6 DDNS Server : Use the DDNS server
  - This is the same site you will register later to utilize our DDNS service.
- 7 Web Port : 80
  - 1025 ~ 60000. To way select any number between 1025 ~ 60000.

### Case D: Dynamic IP + DSL/Cable Modem [Connected directly to the IP Camera]



To connect the IP Camera directly to a modem, power down and reset the modem. Leave the modem powered down until configurations are finalized with the IP Camera and the IP Camera has been connected correctly to the modem. Then power on the modem, followed by the IP Camera.

## Configure your IP Camera's TCP/IP properties as follows :

- 1 Network Type : DYNAMIC
- 2 DDNS Server : Use the DDNS server
  - This is the same site you will register later to accommodate dynamic IP from your ISP.
- 3 Web Port : 80
  - You may select any number between 1025 ~ 60000.

### After entering the correct TCP/IP settings, you are ready for 'Port Forwarding' (Cases A, B).

 Please record the TCP/IP settings of your IP Camera for future reference. You may need this information to access your IP Camera and to configure 'Port Forwarding'.

IP Camera TCP/IP Settings			
IP Address			
Subnet Mask			
Default Gateway			
Preferred DNS Server			
DDNS Server			
Web Port			

2 After clicking 'Apply', the system will prompt for reboot. Please allow the system 50 seconds to reboot and accept the changes. After 50 seconds, close the configuration screen.

The view will display 'Trying to Reconnect'. If the ACTIVE light on the IP Camera has gone off and is now back on again flashing, the IP Camera has rebooted. After the system reboots completely, remove the power supply from the unit and close Internet Explorer.

3 Return your PC/Laptop TCP/IP properties to their original settings.

④ Before installing the IP Camera, you must use 'Port Forwarding' on your personal router (Cases A, B). You will need to forward 1 ports:

Web Port

All the ports will be forwarded to the IP address you assigned to the IP Camera.

- In the example above, you would forward:
- · 8888 > 192.168.0.200

For information on how to use 'Port Forwarding', please read Appendix C.

### After forwarding correctly the Web Port, through your router (if applicable), install the IP Camera in a proper location.

- Locate the serial number located on the label attached to the bottom of the IP Camera, you will need this for DDNS registration.
- 2 Connect the IP Camera to your router or cable/DSL modem (per your network scenario) via a Cat5/5e UTP Ethernet network cable.
- 3 Supply power to the IP Camera.
- 4 After 1 minute, verify the IP Camera indicators:
  - · LINK : Flickering/Solid
- S After configuring Port Forwarding on your computer (if necessary), access your IP Camera on your local network by opening Internet Explorer and specifying the IP address and Web Port assigned to the IP Camera.
  - Examples: http://192.168.0.200:8888 or http://24.106.88.123
  - If you left your Web Port set to 80, do not need to specify the port in the Address Bar to access the IP Camera.

6 Access your IP Camera via the Internet :

- If you use Case B, C 1) Open Internet Explorer. 2) Type the IP of the IP Camera.
- If you use Case A, D
- 1) Open Internet Explorer.
- 2) Visit the DDNS website.
- 3) Register the IP Camera.
- 4) Give the DDNS server 10 minutes (MAX) to locate your IP Camera's IP information. You may reboot the server to send an immediate request to our DDNS server.
- 5) After your camera is connected, select your camera.
- The difference between B and C is that B needs to set the port forwarding.
- Since the type of DDNS differs from the service type, refer to the related service site.

## Web Viewer Screen -Basic Screen (Default)

SETUP	The password of the admin account has not been changed from the default.
LOGOUT	Please change the admin's password to access the web management and connect to
LIVE VIEWER	the VMS/NVR system.
VIC PLUGIN	CHANGE PASSWORD
	HOME POSITION Preset • + R New Preset Tour • + R

Password change is required at initial connection in factory reset state.

- 1 You can not see the image, and the Setup button is disabled.
- 2 Change the password with the CHANGE PASSWORD button.

Change admin's password					
Password					
Retype Password					
	[ Type the Passy	vord ]			
weak : 8 characters or less, less than 2 combinations good : more than 8 characters, more than 3 combinations strong : more than 12 characters, 4 combinations " If it is more than 'good', you can change your password. Combinations: uppercase letters, lowercase letters, numbers, special symbols Acceptable special characters are $\sim$ ! 5 $^{\circ}$ () () [) 7/					
Change Password Change Later					

3 After changing the password, you must log in again by pressing the RE-LOGIN button.

Web index In the state of the page, when the web page does not have a mouse click or keyboard input event, the web session it will close and automatically switch to the log out page. (You must log in again with the RE-LOGIN button.)

	The admin's password has been changed.	Your time has expired and you have been signed out.
	Please re-login.	Please re-login.
	RELOGIN	RELOGIN
4	Click 'LOGOUT' to log out.	
	You have been signed out.	
	Please re-login.	
	RE-LOGIN	

### Web Viewer Screen -Basic Screen



Web viewer is optimized with explorer10 or above version and Firefox.

- If VLC is not installed or VLC plugin is not supported (Chrome), Live buffering and Channel select menu on 3, 4 will be changed to Live Viewer menu, and then if HTML5(MJPEG) is selected on Live Viewer menu, then you can check the video.
- 1 Live video display. This is the region for live video stream from the camera.
- Setup popup button. Click it to open the Setup page to setup details of IP camera like Video, Network, Events, System and etc. See the section 'Setup'.
- 3 When the image goes unsmoothly because of bad network connection, it stored image during setup time and shows the image on the live view screen.

Solution: User will see the delayed images as much as setup time.

- ④ Channel Select button. Select a stream produced from the camera between Stream 1 ~ 3 to display it in the live view screen.
   ☑ Refer the 'Setup > Video & Audio > Video' to setup the Video Stream.
- 5 Below "Menu" is supported in accordance with models.

PTZ Control - This camera model supports the zoom and focus.

Preset - Does not support.

Speaker Control - Enable/Disable Audio stream received from the camera and Volume control of the speaker in the Computer.

Alarm Input - If the alarm is triggered, the color of corresponding input number will be changed to red from dark gray.

Relay Out - Using these Checkbox, you can read status of Relay Out and also set or reset it manually.

6 Motion - It shows the Motion event status.

📓 Event Alert Icon ( 🔀 ) appears if 'Motion Detection' is activated.

**7** Camera Time - Display the camera time.



1 Detail Page - When you selects an item from the menu, you can set the details for the selected item.

#### 2 Setup Constitution

#### Video&Audio

[ VIDEO, OSD, ROI, AUDIO, SMART STREAM RATE CONTROL, SMART STREAM MTC, PRIVACY MASK, CORRIDOR SETTING ] Camera

[ PROFILE, IMAGE ADJUSTMENT, EXPOSURE, DAY&NIGHT, BACKLIGHT, WHITE BALANCE, IMAGE, VIDEO ]

#### Network

[STATUS, NETWORK SETTING, AUTO IP, ONVIF, UPNP, DDNS, FTP, SMTP, SNMP, RTSP INFORMATION ]

**Trigger Action** 

[ ACTION RULES, IMAGE TRANSFER, RELAY OUT ]

#### Events

[ EVENT RULES, SCHEDULE, MOTION, TEMPERATURE, ALARM ]

#### Record

[ MANAGEMENT, RECORD LIST, STORAGE ]

#### Security

[ IP ADDRESS FILTER, RTSP AUTHENTICATION, IEEE 802.1x, HTTPS, CERTIFICATES, SERVICE ]

#### System

[INFORMATION, DIAGNOSTICS, CONFIGURATION BACKUP, FIRMWARE UPDATE, DATE&TIME, DST, USER MANAGEMENT, LOG, LANGUAGE, FACTORY RESET, RESTART, OPEN SOURCE ]

	VIDEO CONFIGURATION							
	Stream	Codec		Description				
		H.264		channel1				
•	2	H.264		channel2				
•	3	M-JPEG		channel3				
		M-01 EO		citamolo				
	Codec							
2	Codec	H.264	•					
3	<ul> <li>Description</li> </ul>	channel1						
4		2592x1944	•					
6	Frame Rate(FPS)	30	•					
•	GOP	30	[1~120]					
	Profile	High	•					
	Bitrate Mode	CBR	•					
	Target Bitrate	5120	[ 100Kbps ~ 10Mbps ]					
	Quality	5	[1~10]					
	SMART STREAM	Off	•					
	Extension Option	Off	•					
		_						
			Apply					

 Live Video Channel Setup - The video can be configured to variety settings with a combination of codec and resolution. The camera performance has to be considered when setting multiple channels. This effects on the performance of the camera.
 H.265 (HEVC) codec with higher bitrate may cause the unstable live streaming or reload the webpage.

2 Codec - Choose the video codec. According to the selected codec, the subcategories can be changed automatically.

3 Description - Input the additional description about the selected channel. Max. 30 alphabets are allowed(Including space). For the description, English Alphabets, numbers and special characters ( - \_ @ . ) can be used.

**4 Resolution -** Select the video resolution.

X Available resolution can be depends on the codec setup between the channels.

<Resolution of Video Format>

	QSXGA	3.7M	3M	0.3M	1080p/i	720p/i	SVGA	VGA	4CIF	CIF
NTSC	2592 x 1944	2560 x 1440	2304 x 1296	768 x 432	1920 x 1080	1280 x 720	800 x 600	640 x 480	704 x 576 704 x 480	352 x 288 352 x 240
PAL	2592 x 1944	2560 x 1440	2304 x 1296	768 x 432	1920 x 1080	1280 x 720	800 x 600	640 x 480	704 x 576 704 x 480	352 x 288 352 x 240

#### 5 Frame Rate - Select the maximum Frame Rate.

Xailable Frame Rate can be different although same codecs were set up.

	VIDEO CONFIG	GURATI	N	
	Stream	Codec	Description	
	1	H.264	channel1	
	2	H.264	channel2	
	3	M-JPEG	channel3	
	Codec	H.264		
	Description	channel1		
	Resolution	2592x1944	•	
	Frame Rate(FPS)	30	•	
6	GOP	30	[ 1 ~ 120 ]	
7	Profile	High	•	
8	Bitrate Mode	CBR	•	
-	Target Bitrate	5120	[ 100Kbps ~ 10Mbps ]	
	Quality	5	[1~10]	
	SMART STREAM	Off	•	
	Extension Option	Off	•	
			Apply	

GOP(Group of Pictures) Size - Set up the number of frames (P-frame) which contain only changed information based on basic frame (I-frame). Regarding videos with lots of movement, if you set GOP size bigger, only the number of P-frames is bigger. As a result, video resolution will be low but 'File size' and 'Bit-rate can be decreased.

**GOP(Group of Pictures) Size is..** 

I-frame and P-frame can be created for MPEG4, H.264 and H.265 (HEVC) video compression. I-frame(=key-frame) means the whole image data for one specific scene of video. P-frame is image data which has been changed information compared to I-frame GOP is made up of one I-frame and corresponding several P-frames. To improve video quality, set the number of P-frames smaller and to decrease image size, set the number of P-frames bigger.

Profile - The profile defines the subset of bit stream features in H.264, H.265 (HEVC) stream, including color reproduction and additional video compression.

🛚 H.264 : Main, High / H.265 (HEVC) : Main

Main - An intermediate profile with a medium compression ratio. The main profile supports I-frames, P-frames, and B-frames.

High - A complex profile with a high compression ratio. The high profile supports I-frames, P-frames, and B-frames.

8 Bitrate Mode - Select the bit rate control scheme of video compression from CBR (Constant Bit Rate) or VBR (Variable Bit Rate).

**CBR** - To guarantee the designated constant bit rate, the quality of video are controlled in this mode. Therefore, the quality of video is likely to be varying when network traffic is changing.

**VBR** - To guarantee the designated quality, the bit rate of video stream is changed in this mode. Therefore, the frame rate of video is likely to be varying when network traffic is changing.

This category won't be appear if you select the codec.

	VIDEO CONFIGURATION						
	Stream	Codec		Description			
		H.264		channel1			
	0 1						
	2	H.264		channel2			
	3	M-JPEG		channel3			
	Codec						
	Codec	H.264	•				
	Description	channel1					
	Resolution	2592x1944	•				
	Frame Rate(FPS)	30	•				
	GOP	30	[ 1 ~ 120 ]				
	Profile	High	•				
	Bitrate Mode	CBR	•				
9	<ul> <li>Target Bitrate</li> </ul>	5120	[ 100Kbps ~ 10Mbps	1			
10	• Quality	5	[1~10]				
0	SMART STREAM	Off	•				
12	Extension Option	Off	•				
-		_					
<b>B</b> ——			Apply				
-							

**9** Target Bitrate - If Bitrate Control is set to be CBR, you can set the Target Bitrate.

**(D)** Quality - For VBR control mode, The Target Quality of video can be setup.

(1) Smart Stream - Off / Smart Stream Rate Control / Smart Stream MTC

#### 1 Extension Option

**Off** - You can not use the Extension Option.

**SVC-T On** - The H.264, H.265 (HEVC) SVC (Scalable Video Coding) is a video compression algorithm that enables effective and efficient transmission of video files over low bandwidth networks.

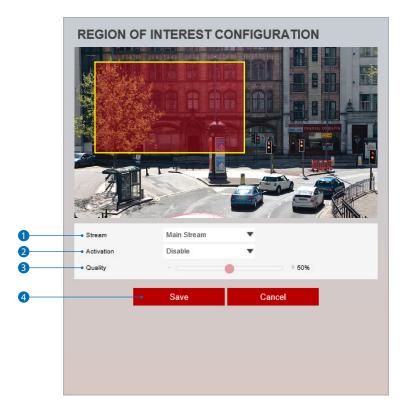
13 Click 'Apply' to make above setting effective.

	ON SCREEN DISPLAY(OSD) CONFIGURATION								
0	• Date & Time								
U	Off On								
	position X 0 [ 0 ~ 100 ]								
	position Y 0 [0 ~ 100]								
2	• User Text								
•	🖲 Off 💿 On								
	position X 0 [ 0 ~ 100 ]								
	position Y 0 [ 0 ~ 100 ]								
	Text								
8	Apply								
9	( pp)								

**1** Date / Time - Display the current time.

- **2** User Text Output the TEXT entered by the user. Support a maximum of 30 characters.
- **3** Click 'Apply' to make above setting effective.

## Setup - Video & Audio Setup Region of Interest Configuration



Region of interest function gives much more efficiency picture quality for indicated area to improve picture qualities of movement scene at the same bandwidth.

#### 1 Stream - Select the Stream.

Currently it supports only H.264, H.265 (HEVC).The function is not supported in MJPEG codec.

The function is not	t supported in MJPEG c	odec.		
Stream	3rd Stream	•		
Activation	Disable	-		
Quality		•	+ 50%	

- **2** Activation The Region of interest can be enable or disable.
- **3** Quality Set the quality of the set area.
- ④ Click 'Save' to save the current settings.
   ☑ Click 'Cancel' to return to the previous setting.

	AUDIO CONFIGURATION										
	Audio Encode										
0	Codec	G.711 ulaw									
2	Volume	5 🔹									
3	<ul> <li>Sample Rate</li> </ul>	8,000 Hz									
4		Save									
•											

- **2** Volume Select the Audio Volume from 0 to 10.
- Sample Rate Select the Audio Sample Rate.
   © Currently it supports only 8000 Hz.
- **4** Click 'Save' to make above setting effective.

### Setup - Video & Audio Setup Smart Stream Rate Control

	SMART STREAM RATE CONTROL			
	General Setting			
0	• Stream	Main Stream	•	
2	<ul> <li>Stream Quality</li> </ul>	Low	•	
3	Dynamic GOP	🖲 Off 💿 On		
4	• FPS Drop	🖲 Off 💿 On		
<b>9</b>		Αρ	ply	

All menus are activated by selecting Smart Stream Rate Control as the smart core menu on the Video Configuration page.

- 1 Stream Select the Stream. Main Stream, Sub Stream.
- **2** Stream Quality Select the Stream Quality. Low, Medium, High, Extream.
- **3** Dynamic GOP This Dynamic GOP function keeps bitrate first.
- **4 FPS Drop** It is a function to drop the FPS in order to maintain the quality first.
- **5** Click 'Apply' to make above setting effective.

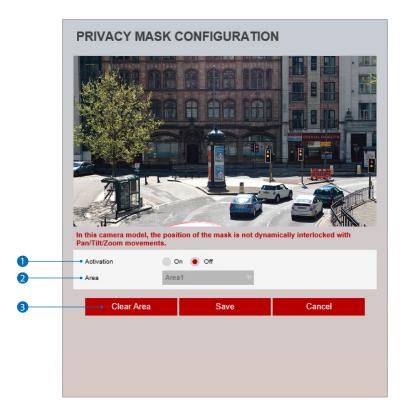
## Setup - Video & Audio Setup Smart Stream Motion Triggered Control

	SMART STREAM MOTION TRIGGERED CONTROL		
	SMARISIRE	AM MOTION I	RIGGERED CONTROL
	General Setting		
	Stream	Main Stream	•
		15	
0	<ul> <li>Frame Rate(FPS)</li> </ul>	15	
2	GOP	30	_
3	Bitrate Mode	VBR	×
4	<ul> <li>Target Bitrate</li> </ul>	4096	
5	<ul> <li>Hold On Time</li> </ul>	10	_
6	<ul> <li>Trigger Event</li> </ul>	Motion & Alarm Input	
7		Apply	

All menus are activated by selecting Smart Stream MTC as the smart core menu on the Video Configuration page.

- **1** Frame Rate Set the frame rate value to be changed when a trigger event occurs.
- **2 GOP** Set GOP value to be changed when trigger event occurs.
- **3** Bitrate Mode Set bitrate mode to be changed when trigger event occurs.
- **4** Target Bitrate Set Target Bitrate value to be changed when trigger event occurs.
- S Hold On Time Set the time to keep the set value when trigger event occurs. (Range: 5sec ~ 60sec)
- 6 Trigger Event Motion / Alarm Input /Motion & Alarm Input
- Click 'Apply' to make above setting effective.

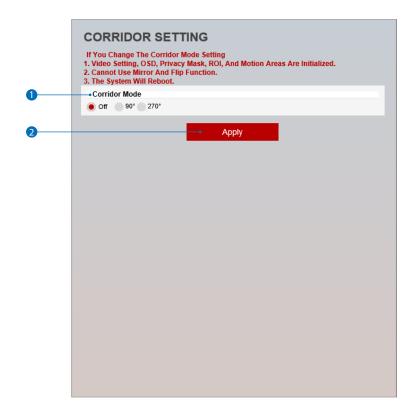
## Setup - Video & Audio Setup Privacy Mask Configuration



Use this function to mask areas that you want to hide on screen to protect privacy.

- **1** Activation The Privacy mask function can be enable or disable.
- **2** Area Select the Area1 ~ Area16 and Set the privacy area.
- **3** Click 'Save' to save the current settings.
  - Solick 'Cancel' to return to the previous setting.
  - Solick 'Clear Area' to delete the selected Area1~Area16.

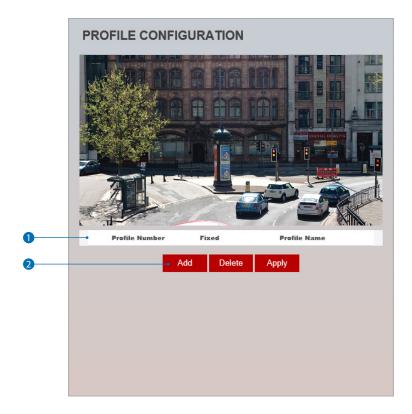
## Setup - Video & Audio Setup Corridor Setting



1 Corridor Mode - If you set Off / 90 ° / 270 ° in the Setup page, the video will be converted after rebooting.

2 Click 'Apply' to make above setting effective.

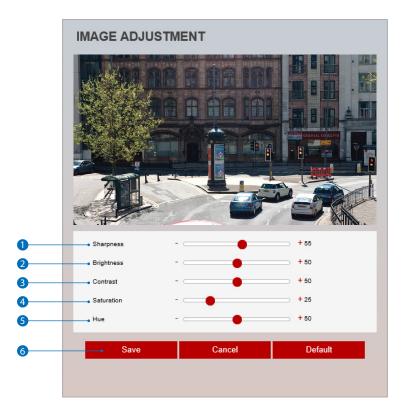
## Setup - Camera Setup Profile Configuration



**1** Profile List - Display the information in profile list.

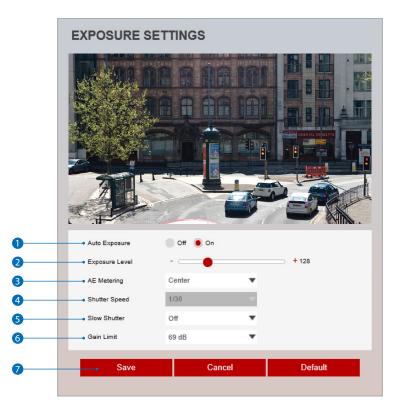
Click 'Add' to add the profile stored the current camera settings.
 Click 'Delete' to delete selected item from the profile list.
 Click 'Apply' to apply selected item from the profile list.

## Setup - Camera Setup Camera Image Adjustment



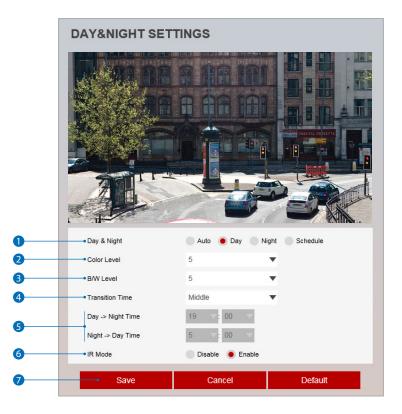
- **()** Sharpness Using this control, sharpness of image can be adjusted to meet your preference.
- **2** Brightness Using this control, brightness of image can be adjusted to meet your preference.
- **3** Contrast Using this control, contrast of image can be adjusted to meet your preference.
- **4** Saturation Using this control, Saturation of image can be adjusted to meet your preference.
- **5** Hue Using this control, Hue of image can be adjusted to meet your preference.
- 6 Click 'Save' to save the current settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

### Setup - Camera Setup Camera Exposure Settings



- Auto Exposure Automatic exposure(AE) automatically sets the aperture or shutter speed, based on the external lighting conditions for the photo.
- 2 Exposure Level If this value is increases, the image becomes brighter.
- **3** AE metering AE metering mode refers to the way in which a camera determines the exposure.
- G Shutter Speed If this speed is faster, the moving object can be photographed without the ghost effect. However, picture can be dark if there is no sufficient lighting.
- Slow Shutter Level Slow shutter Level lets you adjust the amount of light striking the sensor, and essentially determines when the video sensor sends out its batch of data for processing.
- 6 Gain Limit The smaller number makes the darker image.
- Click 'Save' to save the current settings.
   Click 'Cancel' to return to the previous setting.
   Click 'Default' to settings to the factory defaults.

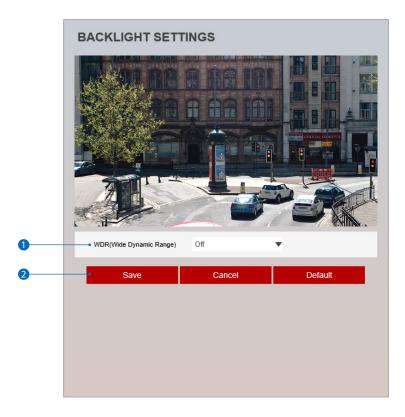
### Setup - Camera Setup Camera Day & Night Settings



#### 1 Day & Night

- Auto: In this mode, the IR cut filter is removed automatically depending on the light condition around.
- **Day:** In this mode, the IR cut filter is applied to the image sensor all the time. Thus, the sensitivity will be reduced in the dark light condition but the better color reproduction performance are obtained.
- Night: In this mode, the IR cut filter on the image sensor is removed all the time.
   The sensitivity will be enhanced in the dark light condition but the image is black and white.
- Schedule: In this mode, Day / Night mode is converted accordance with the scheduled time.
- 2 Color Level It is a level to change Night mode into Day mode when Day & Night mode is Auto.
- **3** B / W Level It is a level to change Day mode into Night mode when Day & Night mode is Auto.
- **4** Transition Time If it is set to Auto, to determine the rate at which Day / Night is converted.
- 5 If it is set to schedule mode, Set the time that Day / Night is converted.
- **6 IR Mode -** The IR Led Mode function can be enable or disable.
- Olick 'Save' to save the current settings.
  - Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

### Setup - Camera Setup Camera Backlight Settings



This is a feature used for problematic light conditions where the contrast from light to dark areas is very high.

**()** WDR (Wide Dynamic Range) - The WDR function can be enable or disable.

2 Click 'Save' to save the current settings.

Solick 'Cancel' to return to the previous setting.

Solick 'Default' to settings to the factory defaults.

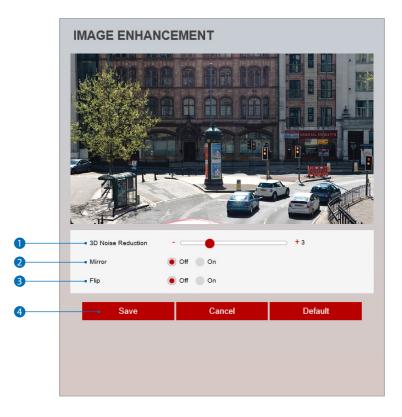
### Setup - Camera Setup Camera White Balance

	WHITE BALAN	CE	
0	Activation	Off 🖲 On	
2	• White Balance mode	Auto 🔻	
	R Gain		+ 1500
3	G Gain	-	+ 1024
	B Gain		+ 1400
•	- Save	Cancel	Default
4	• Jave	Galicer	Derault

**1** Activation - White Balance can be enable or disable.

- **2** White Balance Mode Select White Balance depending on the lighting conditions.
- **3 RGB Gain** The R/G/B gain can be set only when the White Balance Mode is set to Manual.
- 4 Click 'Save' to save the current settings.
  - Solick 'Cancel' to return to the previous setting.
  - Solution Click 'Default' to settings to the factory defaults.

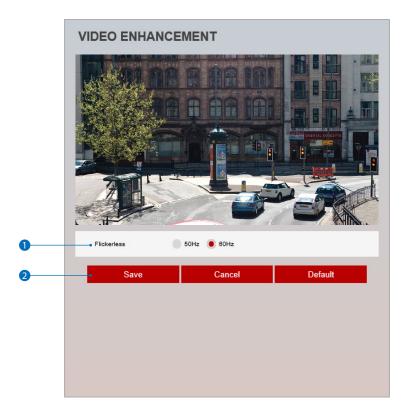
## Setup - Camera Setup Camera Image Enhancement



**1** 3D Noise Reduction - 3DNR function enables to suppress noise and retain good video quality in low light conditions.

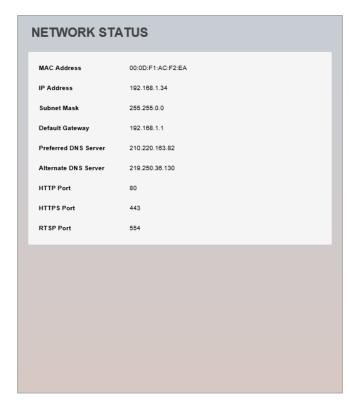
- **2** Mirror Reverse the video from side to side.
- **3** Flip Reverse the video from up to down.
- 4 Click 'Save' to save the current settings.
  - Solution Click 'Cancel' to return to the previous setting.
  - Click 'Default' to settings to the factory defaults.

## Setup - Camera Setup Video Enhancement



**1** Flicker - This function Enable to enhance the flicker situation.

- 2 Click 'Save' to save the current settings.
  - Solick 'Cancel' to return to the previous setting.
  - Solution Click 'Default' to settings to the factory defaults.



This menu will show you all the information of Network setting in the camera. However, you cannot change those here.

### Setup - Network Setup Network Settings

	NETWORK SETTINGS		
0	Network Type     Static     Dynamic		
2	IP setup		
8		255.255.0.0	
<b>4</b> <b>5</b>	Preferred DNS Server	192.168.1.1 210.220.163.82	
6	Alternate DNS Server     Port Setup	219.250.36.130	
0	HTTP Port	80 [Default: 80, 1025	
8 9		443 [Default: 443, 102] 554 [Default: 554, 102]	
0		Apply	

- Network Type Define network IP address type from the Static Mode for the fixed IP or the Dynamic Mode by the dynamic IP address.
  - If you select the Static Mode, you must fill out IP Address, Subnet Mask, Gateway, DNS Server and all ports.
  - If you select the Dynamic Mode, the IP address will be allocated automatically by DHCP equipment.
  - If you click the Apply button to update changes, the system will be re-booted.

In this case, you have to reconnect the camera using new IP address.

- 2 IP Address Define the IP address. The address is consisted of four numbers separated by dots and the range of each number is from 0 to 255.
- 3 Subnet Mask Define the Subnet Mask. Format is same as the IP address.
- 4 Default Gateway Default the Gateway IP Address. Format is same as the IP address.
- 5 Preferred DNS Server Define the DNS server IP address. Format is same as the IP address.
- 6 Alternate DNS Server Define the Secondary DNS server IP address. Format is same as the IP address.
- HTTP Port The HTTP port can be set to 80 which default or in between 1025 to 60000.
- 8 HTTPS Port The HTTPS port can be set to 443 which default or in between1025 to 60000.
- **9 RTSP Port** The RTSP port can be set to 554 which default or in between 1025 to 60000.
- Olick 'Apply' to make above setting effective.
- If the network type is dynamic, the IP address is changed in below cases.
  - Therefore, the IP address needs to be searched again, and the camera needs to be reconnected in these cases.
  - When the camera power is on / off.
  - After Firmware update, Default set and reboot.

## Setup - Network Setup Auto IP Settings

	AUTO IP SETTINGS		
0	General Setting     Off      On		
2	UNIQUE ID 51f0f7b3-d83c-4a6a-a57c-805a18e09aac		
	AUTO IP ADDRESS 189.254.58.3		
3	Apply Apply		

- **1** General Setting Auto IP Settings function can be enable or disable.
- **2** Auto IP Settings Information It displays the unique id or Auto IP address.
- **3** Click 'Apply' to make above setting effective.

### Setup - Network Setup ONVIF Settings

	ONVIF SETTINGS
0	Authentication     None WS-Usertoken      WS-Usertoken + Digest
2	Discovery mode     Discoverable     Nondiscoverable
<b>9</b>	Apply

#### 1 Authentication

None: Allows to access without ONVIF authentication.

WS - Usertoken: Allows to access with WS-User Token of ONVIF authentication.

WS - Usertoken + Digest: Allows to access with WS-User Token and Digest of ONVIF authentication.

- **2 Discovery Mode -** The discovery function can be enable or disable.
- **3** Click 'Apply' to make above setting effective.

## Setup - Network Setup UPNP Settings

	UPNP SETTINGS
0	General Setting     Off On
2	Device Information
	FriendlyName IP Camera
3	Apply

**1** General Setting - UPNP function can be enable or disable.

- Friendly Name Define the friendly name. Support a maximum of 30 characters and special character (/ ~ ! \$^ () { } [ ] ; , ) can not be used. ('@', '.', '\_', '') can be used.
- **3** Click 'Apply' to make above setting effective.

# Setup - Network Setup DDNS Settings

	DDNS SETTINGS
0	Disable     Public DDNS     Address     Www.dyndns.com     Host Name     User Name     Password
3	Apply

**1 DDNS Disable -** If it is selected, DDNS service does not work.

**2** Public DDNS - To use public DDNS service, select a site address listed in the list. After filling out the Host Name of the site, the setup is completed by entering User Name and Password registered in that DDNS site.

DDNS Provider	Site Address
DynDNS	www.dyndns.com
No-IP	www.no-ip.com

If you setup DDNS properly, the IP address of your camera will be updated automatically whenever IP address is changed or system is rebooted.

If IP updating to DDNS site is failed, camera will keep retrying in 1min. interval.

3 Click 'Apply' to make above setting effective.

### Setup - Network Setup FTP Settings

	FTP SETTINGS	
0	General Setting	
	🖲 Off 📃 On	
	Server information	
2	FTP Server Address	
3	FTP Upload Path     /	
4	• FTP Port 21	
5	User ID	
	Password	
6	• Password	
•		
0	Apply	

To transfer / save the image to the relevant sites through FTP, then FTP needs to be setup.

- **1** General Setting FTP function can be enable or disable.
- 2 FTP Server Address Define FTP Server IP Address. If IP Address form is incorrect, a Message box will be shown to try again.
- FTP Upload Path Define a path in FTP server to store video. For the path name, English Alphabets, numbers and special characters ( / ~ !@ \$ ^ ( ) \_ { } [ ] ; , ) can be used.
- G FTP Port Define the FTP Server Port. If Port is not appropriate, it is impossible to access to FTP Server.
- S User ID Define User ID to access to the FTP Server. Fill out the correct User ID registered in the FTP Server.
- 6 Password Define Password to access to the FTP Server. Fill out the correct Password registered in the FTP Server.
- Click 'Apply' to make above setting effective.
   Refer the above screen image for the example.

### Setup - Network Setup SMTP Settings

	SMTP SETTINGS
0	General Setting
	• Off On
	Account information
2	Mode OPLAIN SSL/TLS
3	SMTP Server Address
4	PORT 25
5	User ID
6	Password
0	E-Mail Sender
8	E-mail Receiver
	Mail Contents
•	
9	Title
10	Message
	×
0	Apply

To send / save the image to the relevant sites by Email, SMTP needs to be setup.

- **1** General Setting SMTP function can be enable or disable.
- 2 Mode Select Security mode of SMTP from Plain or SSL / TLS. After checking account setup of your SMTP Server, you may select one.
- 3 SMTP Server Address Define the SMTP Server Address. If the IP Address form is incorrect, a Message box will be shown to try again.
- **4 Port** Define the Port used in the Plain or SSL / TLS security mode in the above.
- S User ID Define the User ID to access to SMTP Server. Fill out the correct User ID registered in the SMTP Server.
- 6 Password Define the Password to access to SMTP Server. Fill out the correct Password registered in the SMTP Server.
- 7 E-Mail Sender Define the e-mail address of E-Mail Sender. It will be displayed as the sender when the camera sends an E-mail.
- 8 E-Mail Receiver Define the e-mail address of E-Mail Receiver. It will be displayed as the Receiver when the camera sends an E-mail.
- Title Define the title of the E-Mail when the camera sends an E-mail.
   The title of the Email is limited to 40 characters including the spaces.
- Message Define the contents of E-Mail when camera sends an E-mail. The message of the Email is limited to 40 characters including the spaces.
- Click 'Apply' to make above setting effective.

### Setup - Network Setup SNMP Settings

	SNMP SETTINGS		
	SNMP v1/v2c		
	SNMPv1	🖲 Off 🛑 On	
<u> </u>	SNMPv2c	🖲 Off 📃 On	
U	Read community	public	
	Write community	private	
	SnmpTrap	🖲 Off 📃 On	
2	TrapAddress	0.0.0.0	
•	TrapCommunity	public	
3	SNMP v3	Read	<b>•</b>
•			
4	Activation	🖲 Off 📃 On	
5	Read name	root	
6	<ul> <li>Security Level</li> </ul>	no auth, no priv	<b>V</b>
0	Authentication Algorithm	MD5	<b>v</b>
8	<ul> <li>Authentication Password</li> </ul>		
9	<ul> <li>Private-Key Algorithm</li> </ul>	DES	<b>v</b>
0	<ul> <li>Private-Key Password</li> </ul>		
-			
0		- Apply	

**1** SNMPv1/SNMPv2 - Select the SNMPv1/SNMPv2 option and type the names of Read community and Write community.

SNMP trap can be used to check periodically for operational thresholds or failures that are defined in the MIB.

**2 SNMP Trap -** SNMP trap can be enable or disable.

SNMPv3 contains cryptographic security, a higher security level, which allows you to set the Authentication password and the Encryption password.

- **3 Mode -** Select the either Read or Read/Write mode.
- **4** Activation It can be enable or disable selected mode.
- **5** Read/Write name Define Read name and Write name.
- 6 Security Level Select one of no auth, no priv/auth, no priv/auth, priv
- **O** Authentication Algorithm Select MD5 or SHA as the authentication method.
- 8 Authentication Password The Authentication Password is an encryption for authentication and they are at least 8 digits and up to 30 digits allowed.
- **9** Private-Key Algorithm Select DES or AES as the encryption algorithm.
- Private-Key Password Information protection password is a private encryption and they are at least 8 digits and up to 30 digits allowed.
- 1 Click 'Apply' to make above setting effective.

### Setup - Network Setup RTSP Information

	RTSP INFORMATION			
	RTSP Global Settin	g Main Stream	-	
	Session Timeout	Main Stream	•	_
2	Time Out	0 [ D	efault:Off, 30~120 ]	
3	• QoS Setting			
-	DSCP	0 [0~25	5]	
	Rtp Multicast			
	MULTICAST	🖲 Stop 📃 Start		
	IP	0.0.0.0		
4	PORT	0	[1024~60000]	
	TTL	0	[1~255]	
6		- Appl	v	
6	No	Remote IP	Port	Туре
	1	192.168.4.100	60153	тср
	¢			>

1 Target Stream - Select the stream you want to set.

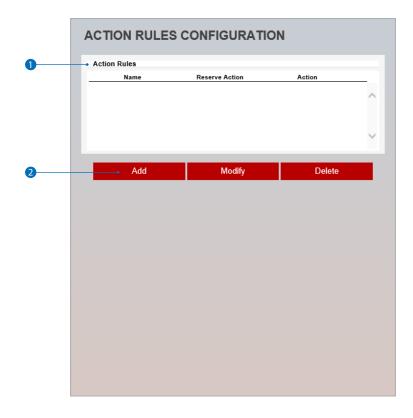
**2** Time out - Set the RTSP time out.

The session is disconnected after the specified time out.

- **3 QoS Setting -** Set the quality of service to ensure data transfer performance.
- **4 RTP Multicast -** Check RTP Multicast Start/Stop. To activate RTP Multicast.
  - 1. Click "On" button.
  - 2. Enter accessible RTP Multicast IP, port for video stream control, RTP packet TTL.
  - 3. Click "Apply" button.
  - It is possible to set each RTP Multicast for CH1~3.
- S Click 'Apply' to make above setting effective.
   Click this button when completed setup each channels.

6 It shows RTSP Connection information.

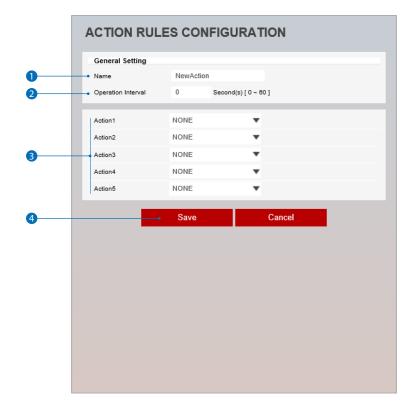
# Setup - Trigger Action Setup Action Rules Configuration



1 Action rules List - It indicates the custom action rule information added to Action rules list.

- 2 Click 'Add' to add custom action rules.
  - Solick 'Modify' to modify selected item from the action rules list.
  - Solick 'Delete' to delete selected item from the action rules list.

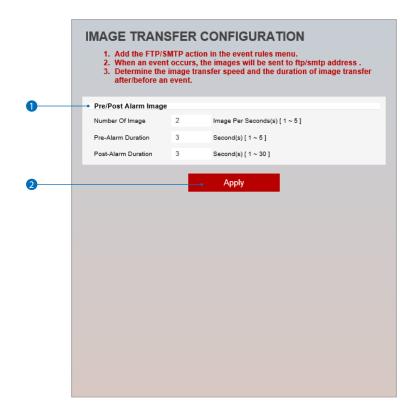
### Setup - Trigger Action Setup Action Rules Add / Modify



- Name Define name of action rules.
   Input text cannot be exceed limited (3~15).
- **2 Operation Interval -** Select the interval to maintain action.
- **3** Action1 ~ Action5 Select the action to take If the event occurs.

④ Click 'Save' to save the current settings.
 ➡ Click 'Cancel' to return to the previous menu.

# Setup - Trigger Action Setup Image Transfer Configuration

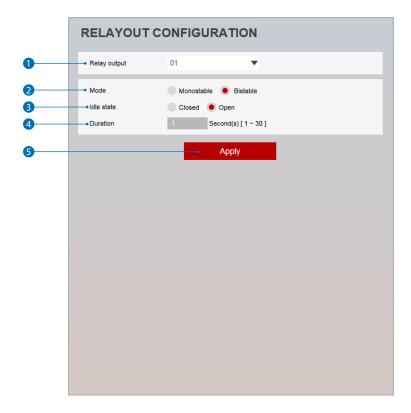


1 Pre / Post Alarm Image - Image Transfer due to event is configured by setting Image transfer rate and Pre / Post alarm duration.

	Descriptions
Number of Image	Define Number of image transferred per second.
Pre-alarm Duration	Define duration of image transfer before an event.
Post-alarm Duration	Define duration of image transfer after an event.

**2** Click 'Apply' to make above setting effective.

# Setup - Trigger Action Setup Relayout Configuration



- Relay Output Select the Relay output.
   B The number of relay outputs depends on the camera model.
- **2** Mode Select the monostable / bistable for relay mode.
- **3** Idle State Select whether the contact is normally opened or is closed.
- ④ Duration Relay out is operated during the setting time.
   ☑ If monostable mode is selected, this function is activation.
- **5** Click 'Apply' to make above setting effective.

# Setup - Event Setup Event Rules Configuration

	EVENT	RULES CO	NFIGUR	ATION		
0	<ul> <li>Event Rule</li> </ul>	5				
•	Name	Reserve	e Event	Schedule	Action	_
						^
						~
2		Add	Modif	ý	Delete	

1 Event Rules List - It indicates the custom Event Rule information added to Event Rules list.

2 Click 'Add' to add custom event rules.

Click 'Modify' to modify selected item from the event rules list.

Click 'Delete' to delete selected item from the event rules list.

### Setup - Event Setup Event Rules Configuration



1 Activation - The Event Rules function can be enable or disable.

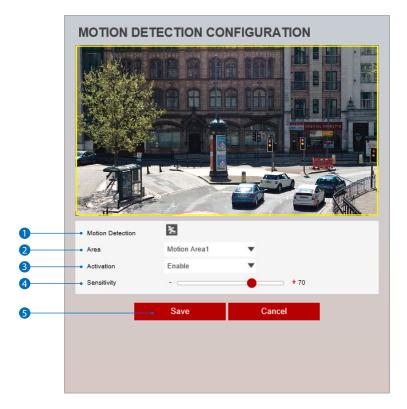
- **2** Name Define the Event rule name.
- **3** Event Select the event among motion detection, network disconnection, illegal login detected, temperature critical, schedule, sensor detection.
  - Click 'Cancel' to return to the previous setting. You need a event one more.
- **4** Schedule Select activation time from Always / Manual Time.
- S Week / Time You need to define Start time and End time followed by selecting Days. The setup schedule is repeated every week.
- 6 Rules Select the action rule defined in the Trigger Action-Action rule menu.
- Click 'Save' to save the current settings.
   Click 'Cancel' to return to the previous setting.

# Setup - Event Setup Schedule Configuration

	SCHEDULE CONFIGURATION				
	Recurrences Fun				
0	Mode	🔵 Enable 🔘 Disable			
2	<ul> <li>Repeat rule</li> </ul>	Every 5 minutes			
3		Apply			
-					

- **1** Mode The Schedule function can be enable or disable.
- **2 Repeat Rule -** Set a recurring time the event occurs.
- **3** Click 'Apply' to make above setting effective.

### Setup - Event Setup Motion Detection Configuration



- Motion Detection It shows the Motion event status.

   ■ Event Alert Icon( ≥ ) appears if 'Motion Detection' is activated.
- 2 Area Set the motion detected area.Wou can set up to four areas.
- **3** Activation Enable or Disable motion detection function.
- Gensitivity Define the sensitivity of motion detection. If High value is selected, it will detect very small motion while it becomes relatively insensitive when Low value is selected.
- S Click 'Save' to save the current settings.
   ☑ Click 'Cancel' to return to the previous setting.

# Setup - Event Setup Temperature

	TEMPERATURE				
	General Setting				
0	Mode	Fahrenhei	it 🔻		
2	Threshold	150	[ 122 ~ 212 ]		
3	Temperature	97 °F			
<b>~</b>					
4		•	Apply		

- **1** Mode Select the either Fahrenheit and Celsius.
- **2** Threshold Define the temperature at which the event trigger is occurred.
- **3 Temperature** It indicates the current temperature of the IP camera.
- **4** Click 'Apply' to make above setting effective.

# Setup - Event Setup Alarm Configuration

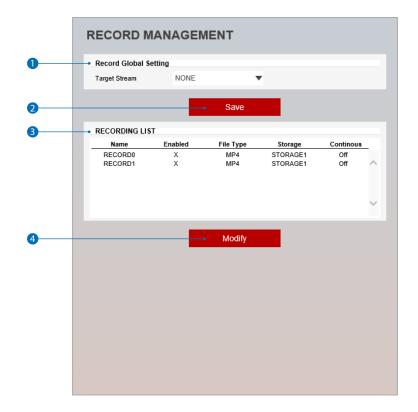
ALARM CONFIGURATION
Input Device Setup
OFF     A Normal Open Contact (NO)     A Normal Closed Contact (NC)
Apply

1 Input Device Setup - Select input device type from OFF / N.O. / N.C.

	Operation
OFF	Ignore this input sensor.
NO	The contact is normally open and closed when activated.
NC	The contact is normally closed and open when activated.

2 Click 'Apply' to make above setting effective.

# Setup - Record Setup Record Management



1 Target Stream - Select the channel you want to record video.

- 2 Click 'Save' to save the current settings.
- **3 Recording List** Display the information about the recording settings.
- **4** Click 'Modify' to modify the selected item in the recording list.

### Setup - Record Setup Record Configuration

	RECORD MANAGEMENT
	Record Settings
0	Enabled     Off On
2	Storage Device SDCard 1
3	• File Type MP4
4	Storage SDCard
6	Continous     Off On
6	• Pre Duration 5 [0 ~ 5]
0	• Post Duration 5 [1 ~ 240]
-	
8	Save Cancel

- **1** Enabled The Recording function can be enable or disable.
- **2** Storage Device Can not be selected and shows the saved SD Card.
- 3 File Type Select the recording file type.
   ☑ Currently only supports MP4 Type.
- **4** Storage Select the storage type. SD Card(Disabled) selection is not allowed.
- S Continous If continous mode is turned on, Start the continuous recording without any other setting.
- **6 Pre Duration -** Define duration of recording before an event.
- **7** Post Duration Define duration of image transfer after an event.
- 8 Click 'Save' to save the current settings.
   8 Click 'Cancel' to return to the previous setting.

# Setup - Record Setup Recording List

	RECORDING	G LIST		
0	• STORAGE	STORAGE1	•	
2	• Filter	2020-03-17	<mark>~</mark> 2020-03-17	
	Time Event	0 <b>0 0</b>	▼~ 0 ▼ 0 ▼	0 -
	Storage Sort	All	<b>v</b>	
3		- Refresh		
4	• Event Day	Time	Duration	Event
				^
				~
6		- Play	Download	

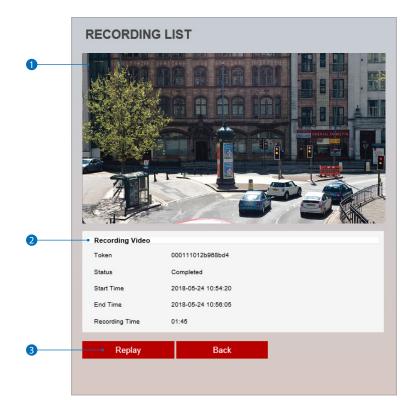
**1** Storage - Select the Storage.

- **2** Filter Select the date / time, event, sort or storage format to filter the recorded video.
- Glick the 'Refresh' button to refresh the records list.
   ☑ Click 'Filter' to view the filtered recorded video.
- **4 Recording List** Display the information to the recording video.
- **S** Click 'Play' to view the selected item in list of recorded video.
  - Click 'Download' to download the selected item in list of recorded video.
    - When you click Download, the following window appears.
    - When downloading, please fill up the purpose within 30 characters. (The purpose you created is shown on the Log page with the download time)

Input the purpose of the file download (max	: 32 character	rs)
	확인	취소

When playbacking recorded MP4 file format with H.265 (HEVC) codec, video may not play due to the performance issue of VLC plug-in.

# Setup - Record Setup Recording Video



**1** Recording Video Viewer - Play the recorded video.

- **2** Recording Video Information Display the information about the recorded video.
- 3 Click 'Replay' to view the recorded video again.
   ☑ Click 'Back' to return to the previous menu.

# Setup - Record Setup Storage Configuration

torage List Name	Mounted	Size	Used(%)	Available
SDCard1	0	59.6GB	3%	57.7GB

Display the SD card information mounted from device.

Bow When you select the item in Storage list, You can set the functions related to the SD card.

# Setup - Record Setup Storage Configuration

	STORAGE CONFIGURATION Notice 1. If SD Card does not automatically mount, you must format for mounting SD card.				
0	<ul> <li>Storage Size</li> </ul>	1.9GB / 59.6GB			
2	Auto Delete	NONE	•		
3	Overwrite	🖲 Off 📃 On			
4	Unmount	Unmount			
6	Format	Format			
6		— Аррłу	Cancel		

- **1** Storage Size Total capacity of SD card and the remainder of it are displayed.
- 2 Auto Delete Select the period for Auto delete. The image data stored before period will be deleted automatically.
   Belete all stored image older than selected time.
- **3** Overwrite If it is set ON and remained space of SD card reach to less than 8MB, new data will start to be overwritten on the oldest data. However, if it is set OFF and remained space of SD card reach to less than 8MB, image recording will be stopped.
- **4 Unmount -** remove the SD card from the device.
- 5 Format Delete the all contents that stored in SD card.
- G Click 'Apply' to make above setting effective.
   ➡ Click 'Cancel' to return to the previous setting.

### Setup - Security Setup IP Address Filter Configuration

	ATION			
	General Setting			
0	IP Address Filter	Dn 🖲 Off		
2	IP Filter Type     Allo	w 🔻		
3		Apply		
4	Filtered IP Address     IP Address			
				~
5	IP Address	[ Inv	ralid ]	
6	• Add	Remove	Remove All	

**1** IP Address Filter - IP filter function can be enable or disable.

- **2** IP Filter Type Select the recording IP filter type.
- **3** Click 'Apply' to make above setting effective.
- **4** Filter IP Address Display the filtered IP address.
- **5** IP Address Define the IP address you want to apply the IP filter.

6 Click 'Add' to add the ip address to the list.
2 Click 'Remove' to remove the ip address selected in the list.
2 Click 'Remove All' to remove all ip in the list.

# Setup - Security Setup RTSP Authentication Configuration

	RTSP AUTHENTICATION CONFIGURATION								
0	RTSP Authentication     Image: I								
2	Apply								

**1** RTSP Authentication - RTSP Authentication can be enable or disable.

2 Click 'Apply' to make above setting effective.

### Setup - Security Setup IEEE 802.1X Configuration

	IEEE 802.1X CONFIGURATION				
	General Setting				
0	• IEEE 802.1x	🔵 On ( Off			
2	Protocol	MD5	*		
3	<ul> <li>EAPOL version</li> </ul>	1 🔻			
4	• ID				
5	Password				
6	Verify				
0	CA Certificate	NONE			
	Certificate	NONE			
8	Gertilicate	NONE			
9		• Арр	ly		
• I					

The feature is needed when connecting the camera to the network protected by the IEEE 802.1X.

**1** IEEE 802.1x - The IEEE 802.1x feature can be enable or disable.

#### 2 Protocol

- MD5 : It provides one-way password-based network authentication of the client.
- PEAP : It is similar to TTLS in that it does not require a certificate on the client side.
- TTLS / MD5 : It does not require a certificate on the client side.
- TLS : It relies on client-side and server-side certificates to perform authentication.
- **3 EAPOL Version -** Select the EAPOL Version.
- **4 ID** Type the ID to identify the client in the IEEE 802.1X authentication server.
- **5** Password Type the Password to identify the client in the IEEE 802.1X authentication server.
- **6** Verify Verify Password.
- **CA Certificate** Select the CA certificate required for TLS, TTLS, and PEAP authentication.
- 8 Certificate Select the client certificate required for TLS authentication
- 9 Click 'Apply' to make above setting effective.

# Setup - Security Setup HTTPS Configuration

	HTTPS CONFIGURATION 1. If no certificates are available go to certificates to manage.							
	Certificates							
0	Certificate	NONE	•					
	HTTPS connection Po	HTTPS connection Policy						
	WEB	HTTP and HTTPS	•					
2	ONVIF	HTTP	•					
	RTSP OVER HTTP	HTTP	•					
8		- Apply						

HTTPS encrypts session data over SSL or TLS protocols instead of using plain text in socket communications.

**1** Certificate - Select an installed certificate.

If you can not select a certificate, please install the certificate from the Security->Certificates menu.

- HTTPS connection Policy Select one of "HTTP", "HTTPS", "HTTP and HTTPS" depending on the connected web, onvif, rtsp over http.
   WEB : "HTTP" "HTTPS" "HTTPS"
  - ONVIF, RTSP OVER HTTP : "HTTP" "HTTPS" "HTTP and HTTPS"
- 3 Click 'Apply' to make above setting effective.

B When HTTPS mode is chosen, input https://<IP Address> to connect to the camera.

### Setup - Security Setup Certificates Configuration

Certificate Name	lss	ued On	Expires On	- 1
			·	^
				~
Create Self-Signed	Certificate Proper	rtion 1	Delete	
Create Sell-Signed	certificate Proper	nies	Delete	
Create Certificate Sign	ing Request In	nstall Ce	rtificate	•
CA Certificate				
Certificate Name	lss	ued On	Expires On	
DigiCertAssuredIDRootCA		06-11-10	2031-11-10	
DigiCertGlobalRootCA DigiCertHighAssuranceEVRootCA		06-11-10 06-11-10	2031-11-10 2031-11-10	
GeoTrust Global CA		02-05-21	2022-05-21	
GeoTrust Global CA2		04-03-04	2019-03-04	
GeoTrust_Primary_CA	200	06-11-27	2038-07-17	<u> </u>
GeoTrust_Universal_CA		04-03-04	2029-03-04	*
			/	
Install Certific	ate Proper	rtion	Delete	1. A

- 1 Server/Client Certificates It show the installed certificates.
- 2 Create Self-Signed Certificate A self-signed SSL certificate is an identity certificate signed by its own creator. But they are considered to be less trustworthy.
- 3 Properties Shows information about the selected certificate.
- **4 Delete -** Delete the selected certificate.
- 5 Create Certificate signing request This is the encoded data that contains the necessary information for issuing the certificate.
   We must be filled in when creating the CSR (Certificate Signing Request).
- 6 Install Certificate Install Certification
- **7** CA Certificate It show the installed CA certificates.
- 8 Install CA Certificate Install Certification, see the detail page.
- 9 Properties Shows information about the selected certificate.
- **Delete -** Delete the selected CA certificate.

# Setup - Security Setup Certificates Configuration

Create Self-Signe	d Certificate		
Certificate Name			
Expires On	yyyy-mm-dd	~2038-01-18	
Country	US		
State Or Province			
Locality			
Organization			
Organization Unit			
Common Name	192.168.1.36		
RSA	4096	•	
SHA	256	•	
Alternative Hostnam	e1		
Alternative Hostnam	e2		
Alternative IP			
	ОК	Cancel	
Install Certificate			
Certificate From S     Certificate And Pr			
Certificate Name	wate ney		
Certificate File	Select File		
		Cancel	
_	ОК	Gancer	
-	ок	Callee	
Install CA Certific			
Install CA Certific			

**Detail for Install Certification.** 

- Certificate From Signing Request Select to install signed certificate returned from the CA.
- 2 Certificate And Private Key Select to install Certificate And Private Key to install a certificate and private key.
- **3** Certificate Name Enter a unique name to identify certificate.
- **4** Select File Choose certification file.
- **5 OK** Request installing certificate.
- **6** Cancel Cancel install certificate and then back to certificates configuration.

Detail for Install CA Certification.

- Certificate Name Enter a unique name to identify CA certificate.
- 8 Select File Choose CA certification file
- **9 OK** Request installing CA certificate.
- **(D) Cancel -** Cancel install CA certificate and then back to certificates configuration.

# Setup - Security Setup Service Configuration

	SERVIC	IFIGUR/			
0	ssh	Enable (	Disable		
9		 	Apply	•	

**1** SSH - The SSH function can be enable or disable.

2 Click 'Apply' to make above setting effective.

# Setup - System Setup System Information

	SYSTEM INFORMATION			
0	Device Name	IP-Camera		
2	Location	unknown		
3		Apply		
	Model Name	IPM312-6211IR		
	Manufacturer	VCA		
	Max Resolution	1080p		
	Max Framerate	30 fps		
	Photo Resistor(CDS)	SUPPORT		
	Alarm In	SUPPORT		
	Relay out	SUPPORT		
	Audio	SUPPORT		
	Optical Zoom	SUPPORT		
	Digital Zoom	NOT SUPPORT		
	PTZ	NOT SUPPORT		

System Capability information.

- **1** Device Name You can define the device name.
- **2** Location You can define the device location.
- **3** Click 'Apply' to make above setting effective.

# Setup - System Setup System Diagnostics

	SYSTEM DIAGNOSTICS
0	• Uptime
	Oday Ohrs 9mins
	SD Card
	SD card is not inserted
	NAND
	NAND read/write OK
	EEPROM
	EEPROM read OK
	Audio
	Audio ACK OK
	System Files
	File system OK
	NTP Status
	NTP: Off

Shows basic hardware functions after inspection.

1 Shows Uptime, SD card, NAND, EEPROM, Audio chip, Important file system amd NTP Status.

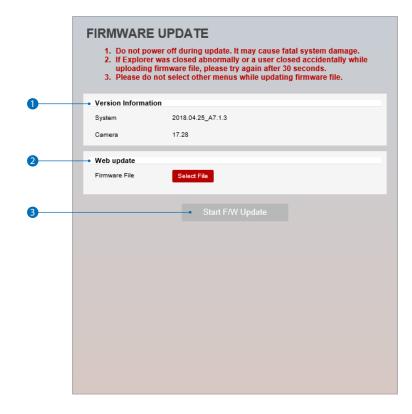
# Setup - System Setup Configuration Backup

	CONFIGUE	ATION BACKUP	
<b>1</b> 2	Mode     Backup Key	Download Upload	
8		• Apply	

**1** Mode - Camera settings can be imported or exported.

- **2** Backup Key You can define the Backup Key.
- **3** Click 'Apply' to make above setting effective.

### Setup - System Setup Firmware Update



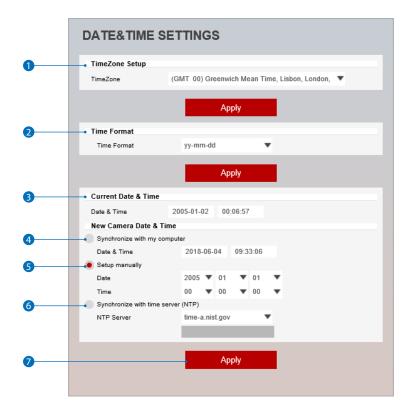
1 Version Information - It shows the current Firmware Version in the system.

- **2** Web Update Select the Firmware file in your computer by clicking [Select file] button.
- **3** Start F / W Update Click this button to start update. Progress of uploading will be displayed using Progress Bar. If you assign the wrong file name, an error message will be shown.

#### **Warning**:

- 1. Do not turn off the power of camera during the Firmware update. Otherwise, the system can be stuck to be unstable. If updating is finished, the system will be rebooted automatically.
- 2. Please make sure to check the 'Notice' shown on screen. If firmware update is completed, the camera will reboot automatically and 'Setup window' will be closed.

### Setup - System Setup Date & Time Settings



- TimeZone Setup Choose TimeZone for camera. It will be activated after clicking 'Apply' button.
   Prior to setting below 'New Camera Date & Time', set correct Timezone first.
- 2 Time Format Select the time format yy-mm-dd or mm/dd/yy.
- **3** Current Date & Time Shows the current date and time setting in the Camera.
- **4** Synchronize with my computer Set the date / time using those of PC currently connected.
- **5** Setup manually Set the date / time by typing manually.
- **6** Synchronize with time sever Time Zone (NTP) Choose time server available to connect to current camera. Date & Time will be updated automatically every hour when connected.
- Click 'Apply' to make above setting effective.

# Setup - System Setup DST Settings

	DST SETTINGS
0	General Setting     Off On
2	Date&Time Settings
•	Start Time Jan First Sun 0 o'clock
	End Time Jan First Sun 0 o'clock
8	Apply
•	

Daylight Saving Time (DST) is the practice of setting the clocks forward one hour from standard time during the summer months, and back again in the fall, in order to make better use of natural daylight.

- **1** General Setting DST function can be enable or disable.
- **2** Date&Time Settings Set the Start time and end time that the DST apply.
- **3** Click 'Apply' to make above setting effective.

### Setup - System Setup Users Management

	USER MANAGEN	IENT		
0	•	ID	Authority	
	۲	admin	Administrator	
		Add Modify De	elete 4	

**1** Users - List all the user accounts for authentication.

#### 2 Add - Register a new user.

ID	Enter a new user ID except Admin since it exists.	ľ	ID Barrowski			
Password	Enter the user Password. (Check the Password)		Password Verify		D	
Verify	Enter the user Password again for verification.	k	UserAuthority	Operator	•	
User Authority	Select Operator or Viewer. Viewer : Only monitoring is allowed. Operator : Most of the functions are allowed except 'Setup'.			Apply	Cancel	

Main The ID is limited to 4~30 characters.

#### [Password Rules]

Weak : 8 characters or less, less than 2 combinations Good : more than 8 characters, more than 3 combinations strong : more than 12 characters, 4 combinations

If it is more than 'Good', you can change your password.
 Combinations : uppercase letters, lowercase letters, numbers, special symbols.
 Acceptable special characters are ~ ' ! & ^ ( ) \_ - | { } ; . ? /.

Click 'Apply' to make above setting effective. Click 'Cancel' to return to the previous menu.

3 Modify - Modify the information of the user accounts registered. For admin account, only Password function can be modified.

4 Delete - Delete the selected user account. Admin account cannot be deleted.

# Setup - System Setup System Log

	SYSTEM LOG			
0				
	Date	2020-02-04	~ 2020-02-04	
	Time	0 🗸 0 🗸 0 🗸 ~	0    0    0	
	Туре	All		
	Sort	Ascending		
2		Filter	Backup	
6	• List			
	Date & Time	Log	IP	
	2005-01-02 00:23:51	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:51	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:51	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:44	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:44	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:44	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:37	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:37	RTSP session connected	192.168.4.100	
	2005-01-02 00:23:37	RTSP session connected	192.168.4.100	~
	cc c	1 2 3 4 5 6 7 8	3 9 10 🗪	>>

1 Filter - Select a date, time, sort or type of log to filter the log.

- Click the 'Refresh' button to refresh the log list.
   Click 'Filter' to view the filtered log.
   Click 'Backup' to back up the filtered log.
- **3** System Log List The filtered log is displayed.

# Setup - System Setup Language

	LANGUAGE	:		
•	General Setting	English		
0	• Language	English	Apply	
•				

**1** Language - Select the language you want from the list.

2 Click the 'Apply' to make above setting effective.

### Setup - System Setup Factory Reset

	FACTORY RESET
0	All     Exclude network settings and user settings     Only camera settings
2	Apply

**1** Reset to the factory defaults - Return the setup to the factory default.

All - Reset all Settings to the factory defaults.

Except Network Settings and User Settings - Except Network, User related settings , reset all others to the factory default.

Only Camera Settings - Reset only camera related settings to the factory defaults.

**2** Click 'Apply' to make above setting effective.

The page at 192.168.1	1. <b>11</b> 6 says:	>
Do you want to restart the	system?	
	ок	Cancel
	ОК	Cancel

If you click the 'RESTART' menu, a message box will be shown to confirm. Click the 'OK' button to restart.

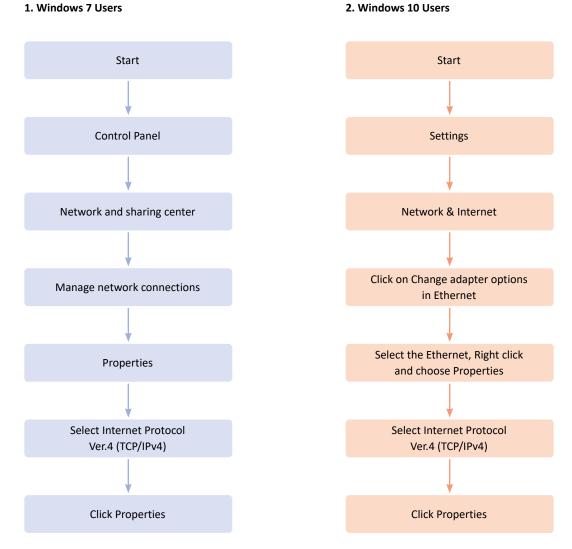
# Setup - System Setup System Open Source License

Iibglib2         2.47.1         LGPLv2           Iibgnutls         3.4.11         LGPLv2.1           Iibgon-c         0.11-20140402         JSON License           Iibcurl         7.50.1         MIT/X derivate License           Iibgrypt         3.1         MIT License           Iibglib2         1.8.1         LGPLv2.1           Iibnl         3.2.24         LGPLv2.1           Iibagg         1.3.1         BSD-style License           Iibsamplerate         0.1.8         GPLv2           Iibsamplerate         1.0.25         LGPLv2.1	Open Source Name	Version	License	
Iibglib2         2.47.1         LGPLv2           Iibgnutls         3.4.11         LGPLv2.1           Iibgon-c         0.11-20140402         JSON License           Iibcurl         7.50.1         MIT/X derivate License           Iibgrypt         3.1         MIT License           Iibglib2         1.8.1         LGPLv2.1           Iibnl         3.2.24         LGPLv2.1           Iibagg         1.3.1         BSD-style License           Iibsamplerate         0.1.8         GPLv2           Iibsamplerate         1.0.25         LGPLv2.1	busybox	1.24.1	GPLv2	_
InstantD. N. ID. D. L.libgnutts3.4.11LGPLv2.1libjson-c0.11-20140402JSON Licenselibouri7.50.1MIT/X derivate Licenselibffi3.1MIT Licenselibgrypt1.8.1LGPLv2.1libnl3.2.24LGPLv2.1libogg1.3.1BSD-style Licenselibsamplerate0.1.8GPLv2libsandfile1.0.25LGPLv2.1	alsa-lib	1.1.2	GPLv2.1	
Ibbson-o0.11-20140402JSON Licenselibcurl7.50.1MIT/X derivste Licenselibffi3.1MIT Licenselibgorypt1.8.1LGPLv2.1libnl3.2.24LGPLv2.1libsamplerate0.1.8GPLv2libsamplerate0.1.8LGPLv2.1libsandfile1.0.25LGPLv2.1	libglib2	2.47.1	LGPLv2	
liboril 7.50.1 MIT/X derivate License libffi 3.1 MIT License libgorypt 1.8.1 LGPLv2.1 libnl 3.2.24 LGPLv2.1 libogg 1.3.1 BSD-style License libsamplerate 0.1.8 GPLv2 libselinux 2.3 Public domain	libgnutls	3.4.11	LGPLv2.1	
libffi 3.1 MIT License libgorypt 1.8.1 LGPLv2.1 libnl 3.2.24 LGPLv2.1 libogg 1.3.1 BSD-style License libsamplerate 0.1.8 GPLv2 libselinux 2.3 Public domain	libjson-c	0.11-20140402	JSON License	
libgorypt 1.8.1 LGPLv2.1 libnl 3.2.24 LGPLv2.1 libogg 1.3.1 BSD-style License libsamplerate 0.1.8 GPLv2 libsamplerate 1.0.25 LGPLv2.1	libcurl	7.50.1	MIT/X derivate License	
libnl 3.2.24 LGPLv2.1 libogg 1.3.1 BSD-style License libsamplerate 0.1.8 GPLv2 libselinux 2.3 Public domain libsndfile 1.0.25 LGPLv2.1	libffi	3.1	MIT License	1
libogg 1.3.1 BSD-style License libsamplerate 0.1.8 GPLv2 libselinux 2.3 Public domain libsndfile 1.0.25 LGPLv2.1	libgcrypt	1.6.1	LGPLv2.1	
libsandfile 1.0.25 LGPLv2.1	libnl	3.2.24	LGPLv2.1	
libsendfile 1.0.25 LGPLv2.1	libogg	1.3.1	BSD-style License	
libsndfile 1.0.25 LGPLv2.1	libsamplerate	0.1.8	GPLv2	
	libselinux	2.3	Public domain	
libssh2 1.6.0 BSD	libsndfile	1.0.25	LGPLv2.1	
	libssh2	1.6.0	BSD	

This menu will show you all the list of System Open Source License in the camera. Open Source Name / Version / License.

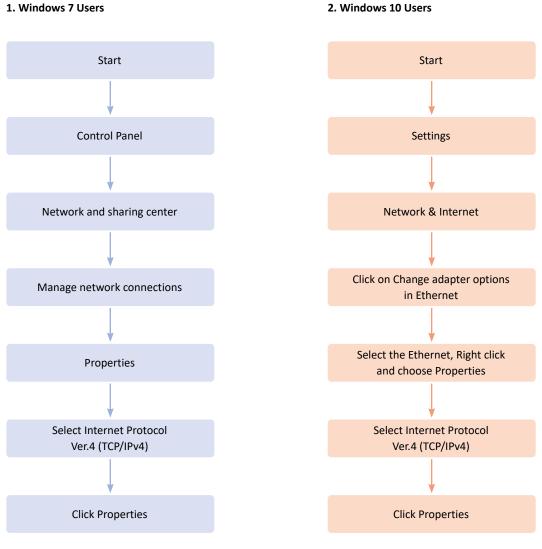
### Appendix A : Current TCP/IP Settings

If your IP settings are obtained automatically, you could use the MS-DOS prompt (or Command Prompt) to determine your IP address. For information on how to do this, please read the FAQ.



Under the 'General' tab of the TCP/IP Properties you will see your IP address information. Under the 'General' tab of the TCP/IP Properties you will see your IP address information.

# Appendix B : Changing IP address and subnet mask



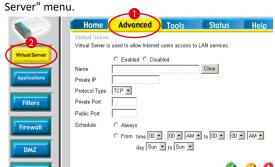
Select 'Use the following IP address'

Select 'Use the following IP address'

After assigning the IP Camera a web server port and video server port you must use Port Forwarding. (for cases A, B)

Please consult your router's user guide on how to correctly configure Port Forwarding. For your convenience, we have provided two example configurations.

- 1. For D-Link DI-604 broadband routers:
- Open a web browser and type http://192.168.0.1 into your Address bar. (the default IP address to access the router)
- 2) You will have to supply your User Name and Password to log onto the router. Default from factory. (User Name: admin Password: [leave blank])
- 3) Select the "1 Advanced" tab and click "2 Virtual



4) Click **(3)** Apply" button after inputting proper values. The example is as below

	Enabled C Disabled
Name	NVS_2 Clear
Private IP	192.168.0.80
Protocol Type	TCP -
Private Port	8080
Public Port	8080
Schedule	Always
	C From time 00 • : 00 • AM • to 00 • : 00 • AM •
	day Sun 💌 to Sun 💌 💦
	( 🐼 ) 😒 🛟
	Apply Cancel Help

Enabled / Disabled	Select "Enabled".
Name	Input IVS name.
Private IP	Input IVS address.
Protocol Type	Select "TCP".
Private Port / Public Port	Input IVS Web Server Port.
Schedule	Select "Always".

- 5) If 'Setting Saved' shows, click [Continue] button.
- 6) With the same method as above, add Video Server Port.
- 7) The Web Server Port, Video Server Port and 2 Audio

Ports shows in "Virtual Server List" as below.

Virtual Servers List				
Name	Private IP	Protocol	Schedule	
MVS_2	192.168.0.80	TCP 8080/8080	always	21
NVS_2	192.168.0.80	TCP 7777/7777	always	21
MVS_2	192.168.0.80	TCP 7778/7778	always	21
MVS_2	192.168.0.80	TCP 7779/7779	always	21
NVS 2	192.168.0.80	TCP 7780/7780	always	2

#### 1. For Linksys BEFSR41 Cable/DSL routers:

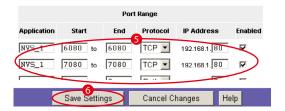
1) Open a web browser and type http://192.168.1.1 into you Address bar. (the default IP address to access the router)

2) You will have to supply your User Name and Password to log onto the router. Default from factory (User Name:[leave blank] Password: admin)

3) Select "4 Applications & Gaming" from the menu bar.

Applications			4			
& Gaming	Setup	Security (	Applica & Garr		dministration	Status
	Port Range i	Forwarding		rt Triagering	UP	nP Forwarding
Port Range Forwarding						
			Por	Range		
	Application	Start	End	Protocol	IP Address	Enabled
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		0 to	0	Both 💌	192.168.1.0	
		Save Settin	gs	Cancel Ch	anges He	lp

4) Input port numbers in "<sup>6</sup> Port Range" as below and click
"<sup>6</sup> Save Setting" button. Both of Web Server Port and
Video Server Port should be added. The example is as below.



Enabled / Disabled	Input IP Camera name.		
Start / End	Input IP Camera Web Server Port and Video Server Port. Start should be same as End. Both of Web Server Port and Video Server Port should be added.		
Protocol	Select "TCP" in Protocol option.		
IP Address	Input IP Camera IP Address.		
Enabled	Check the square.		

# Appendix C : Port Forwarding

#### 3. For Netgear RP614 routers:

- 1) Input http://192.168.0.1 in address bar of web browser. http://192.168.0.1 is the default IP address.
- 2) If it asks ID and password, input admin as ID and password as password.
- 3) Click "Port Forwarding" in "Advanced".
- 4) Click "1 Add Custom Service" button in Port Forwarding page.

Port Forwarding

SERVICES	• 192	. 168	. 0		Add
# Enable <u>Pervi</u>	ice Name	Start Port	End Po	rt Serve	r IP Address
Add Custom	Service	Edit Ser	vice	Delete	e Service

5) Input proper values in "Ports - Custom Services" page as below.

#### Ports - Custom Services

Enable Service Name Starting Port Ending Port Server IP Address	(1~66535) (1~65535) 192 . [168 . [0
	Add Cancel
nable	Check it.

	Service Name	Input IP Camera name.
	Starting/ Ending Port	Input IP Camera Web Server port. Starting Port should be same as Ending Port.
	Server IP Address	Input IP Camera IP Address.

6) Click " 2 Add" button.

- 7) With the same method as above, add Video Server Port.
- 8) Click "Apply" button to finish Port Forwarding.

#### 1. My POWER light is not on?

Power is not being supplied to the unit. Please use the power supply shipped with the unit and verify that a power source is active from the attached power outlet used to connect the adapter. You can test this by plugging in any other electrical device and verify its operation. After using the power supply shipped with the product, checking the power source, and reinserting the power connector into the IP Camera, please call our Support Center. The power supply may be defective.

#### 2. My ACTIVE light is not flashing?

Verify the power supply to the unit. Power off the unit and back on again, wait 1 minute, if the ACTIVE light still does not begin to flash, you will have to set the unit to its factory default (THIS WILL DELETE ANY CONFIGURATION AND SET THE UNIT TO THE FACTORY DEFAULTS). Power on the unit and insert the end of a paper clip into the small recessed opening on the back of the unit. Use the clip to press the button located within that opening.

#### 3. My LINK light is not flashing or solid?

Verify the cable connection. 99% of the time the cable's connection to the unit is causing this problem. Try using a different network cable or crossover cable (for PC connection only). Try reinserting the cable, if this still doesn't solve the problem call our Support Center.

### 4. I can access the video server on my LAN, but not from the Internet.

Verify that your router (if applicable) has port forwarding properly configured. If accessing from our DDNS service, verify correct serial number. Firewall issues may prevent user access.

#### 5. How do I open an MS-DOS or Command Prompt? Start > (All) Programs > Accessories > Command Prompt

# 6. How do I find out my IP address information if my settings were automatically detected?

1) Open a Command Prompt

2) At the prompt type - "ipconfig / all" (without the quotes)
3) Near the end of the information supplied, should be your current IP address, subnet mask, default gateway and DNS servers

#### 7. I can't connect!!

In the case of a connection failure. Modem Reboot > Modem Reboot Finished > Router Reboot > Router Reboot Finished > IP Camera Reboot > IP Camera Reboot Finish > Verify DDNS and IP Camera connection, if applicable.

#### 8. How do I "PING" an IP address?

1) Open an MS-DOS (or Command) prompt

- 2) At the prompt type "ping xxx.xxx.xxx.xxx" (without the quotes and replace the "x" s with an IP address)3) Press Enter
- 9. I'm accessing my video server remotely over the Internet and the video stream is choppy, is this normal? Yes. The frames per second received remotely are determined by your bandwidth capabilities both at your site where the IP Camera is installed and your remote location. The lower of the two sites will determine how fast your video stream is received. It is recommended to have at least a 256Kb/sec upstream connection from the site where the IP Camera is installed. Lower speeds will operate properly, but provide poor remote performance. The Faster the Internet connection at both ends, the faster the video stream.

#### 10. How do I enable or check VLC on my browser

#### Internet Explorer

Open Internet Explorer > Tools on the menu bar > Internet Options > Security Tab > Custom Level > Scroll down and verify that you are prompted or have enabled plug-ins to be downloaded and executed. > click OK > restart browser.

#### Chrome

Open Chrome > Chrome menu settings > Advanced settings > Individual information - content settings > Run automatically

#### 11. How do I reset the unit to factory defaults?

Refer to the previous functions page and find the reset button. Power ON the unit and use a paper clip to push the reset button within that opening. You should then see the ACTIVE light turn off and after a few seconds the ACTIVE light will begin to flash, signifying a successful reboot. If the ACTIVE light does not turn off after depressing the reset button, please try holding the button in for a few seconds and releasing. YOU WILL LOSE ALL DATA THAT HAD BEEN ENTERED PREVIOUSLY AND THE IP CAMERA WILL BE SET TO ITS FACTORY RESETS.